



# Communities Roadmap

As of October 18, 2022

- Updates to Declaration of Authority forms on Membership Management Community
- Updates to collection of principal information on Membership Management Community

Product - Action Required	Deadline	Who May Be Affected
October v1 Release – Awareness of upcoming improvements for Annual Member Recertification	<b>November 2, 2022</b>	Membership Management Community Users



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Member Community									 Transfer of Bright Ideas Production: Sept. 1			
Planning Community												
Membership Management Community										 October DOA Release Production: Oct. 13	 October v1 Release Production: Nov. 2	

**Legend**

-  Start Date
-  End Date

# Membership Management Community

- Full Responsibility DOA
  - Print view updates
  - Other submission issue corrected
- Principal Agent DOA
  - Preview issue corrected

Production: October 13, 2022

# Membership Management Community

- Annual Member Recertification
  - Principal Data - Ability to upload file for list of previous companies
  - Dashboard display updates – separate tables for recertification vs normal requests

Production: November 2, 2022

Facilitator:

Todd Keech, [Todd.Keech@pjm.com](mailto:Todd.Keech@pjm.com)

Secretary:

Risa Holland, [Risa.Holland@pjm.com](mailto:Risa.Holland@pjm.com)

SME/Presenter:

Monica Burkett, [Monica.Burkett@pjm.com](mailto:Monica.Burkett@pjm.com)

**Communities**



**Member Hotline**

(610) 666 – 8980

(866) 400 – 8980

[custsvc@pjm.com](mailto:custsvc@pjm.com)

**PROTECT THE  
POWER GRID**  
**THINK BEFORE  
YOU CLICK!**



Be alert to  
malicious  
phishing emails.

**Report suspicious email activity to PJM.**  
(610) 666-2244 / [it\\_ops\\_ctr\\_shift@pjm.com](mailto:it_ops_ctr_shift@pjm.com)





# Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

## Key Product Features

- Research topics quickly and easily
- Submit questions, issues and requests to PJM
- Track the real-time status of your requests
- Initiate various processes for demand bid, generation transfers, etc.

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

## Key Product Features

- Moderated discussion boards
- Research topics quickly and easily
- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

## Key Product Features

- **Application**
  - Track the real-time status of your membership application
  - Submit documentation for application
- **Contact Management**
  - Maintain member level contact information for certain roles identified by PJM
- **Maintenance**
  - Track the real-time status of your membership requests
  - Initiate membership related requests such as name change, withdrawal, etc. via the community
  - Complete membership recertification tasks