Communities Roadmap

As of March 14, 2022

- Release of Full Responsibility Declaration of Authority (DOA) moved to April 6

Product - Action Required	Deadline	Who May Be Affected
Review March v1 Release Details	**April 6** **5:00 p.m.**	Membership Management Community Users

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Member Community												
Tech Change Community												
Planning Community												
Membership Management Community				March v1 Release Production: Apr. 6 ◆								

Legend

🟢 Start Date

🔷 End Date

Tech Change Community

- **Membership Management Community**

  - Full Responsibility DOA

    - Current manual effort will be converted into web form similar to Principal Agent DOA

- Demonstration: March Tech Change Forum

- Production Go-Live: April 6

Facilitator:
Foluso Afelumo, Foluso.Afelumo@pjm.com

Secretary:
Risa Holland, Risa.Holland@pjm.com

SME/Presenter:
Monica Burkett, Monica.Burkett@pjm.com

Communities

Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com

Product Details

The [Member Community](#) allows members to find answers to their questions, get the information they need when they need it, and resolve issues quickly and efficiently.

Key Product Features

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

- Track the real-time status of your requests

- Initiate various processes for demand bid, generation transfers, etc.

The [Tech Change Community](#) allows users to find information and collaborate with other users and PJM subject matter experts about PJM's tools and initiatives. Discussions are based on topics covered within the monthly Tech Change Forum meetings.

Key Product Features

- Moderated discussion boards

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

The [Planning Community](#) will allow Transmission and Generation Owners to find information and collaborate with other users and PJM subject matter experts about Planning initiatives, proposal windows and process questions. Discussions are based on Planning topics.

Key Product Features

- Moderated discussion boards

- Research topics quickly and easily

- Submit questions, issues and requests to PJM

The [Membership Management Community](#) will allow companies to submit application information for PJM membership and maintain member level contact information.

Key Product Features

- ## My Membership

  – Track the real-time status of your membership application

  – Submit documentation for application

- ## Contact Management

  – Maintain member level contact information for certain roles identified by PJM

- ## Maintenance

  – Track the real-time status of your membership requests

  – Initiate membership related requests such as name change, withdrawal, etc. via the community

  – Complete membership recertification tasks