



# General Updates

As of October 18, 2022

- Updated Production Issues

# October Demonstration

- Queue Scope

# November Demonstration

- None

If there are any demonstrations you would like to see please email  
[TechChangeForum@pjm.com](mailto:TechChangeForum@pjm.com)

Product	Date	Issue
Markets Gateway	<b>September 30</b>	A system performance problem caused Markets Gateway to be intermittently unavailable for some users. IT support staff resolved the issue by tuning database performance.
External Tools	<b>October 1</b>	A planned configuration change resulted in loss of connectivity with external-facing PJM web sites. IT support staff resolved the issue by reverting the change.
Markets Gateway	<b>October 3</b>	A system performance problem caused Markets Gateway to be intermittently unavailable for some users. IT support staff resolved the issue by tuning database performance. PJM extended the DA market to 11:30 AM.
Account Manager	<b>October 12</b>	A database upgrade caused issues with the user search function. The upgrade was rolled-back to restore service.



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**Tech Change Forum: General Updates**

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