



PJM.com Roadmap

As of January 18, 2022

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Lead User Experience Strategist

Corporate Communications

- Change to number of years access expires after a user is granted access to a secure area

| Product - Action Required | Deadline | Who May Be Affected |
|--|-----------------------|--|
| Single Sign On & Header Updates – sign in required every 24 hours | On hold | Anyone visiting PJM.com |
| Secure Area Expiration – click the <i>Renew Now</i> link on the secure page | End of Q1 2022 | Anyone with access to secure areas on pjm.com |
| Data Snapshot Retirement – access data on Data Viewer or Data Miner | End of Q4 2022 | Anyone accessing datasnapshot.pjm.com |



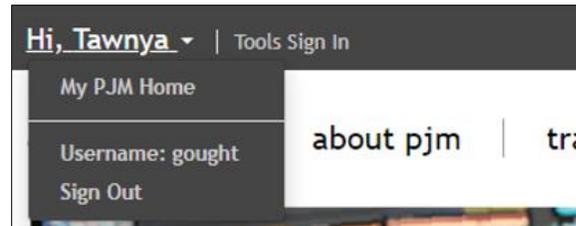
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--------------------------|-----|-----|--------------|-----|-----|-----|-----|-----|-----|-----|--------------|-----|
| Secure Area Expiration | | | ◆ Production | | | | | | | | | |
| Data Snapshot Retirement | | | | | | | | | | | Production ◆ | |
| Data Snapshot Retirement | | | | | | | | | | | Production ◆ | |

| | |
|--------------|------------|
| Legend | |
| ● Start Date | ◆ End Date |

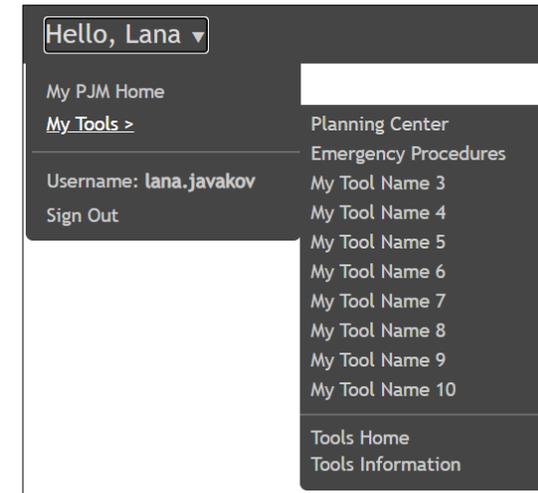
Proposed

- Integrated sign in from PJM.com to tools
- 24-hour session time out

Before



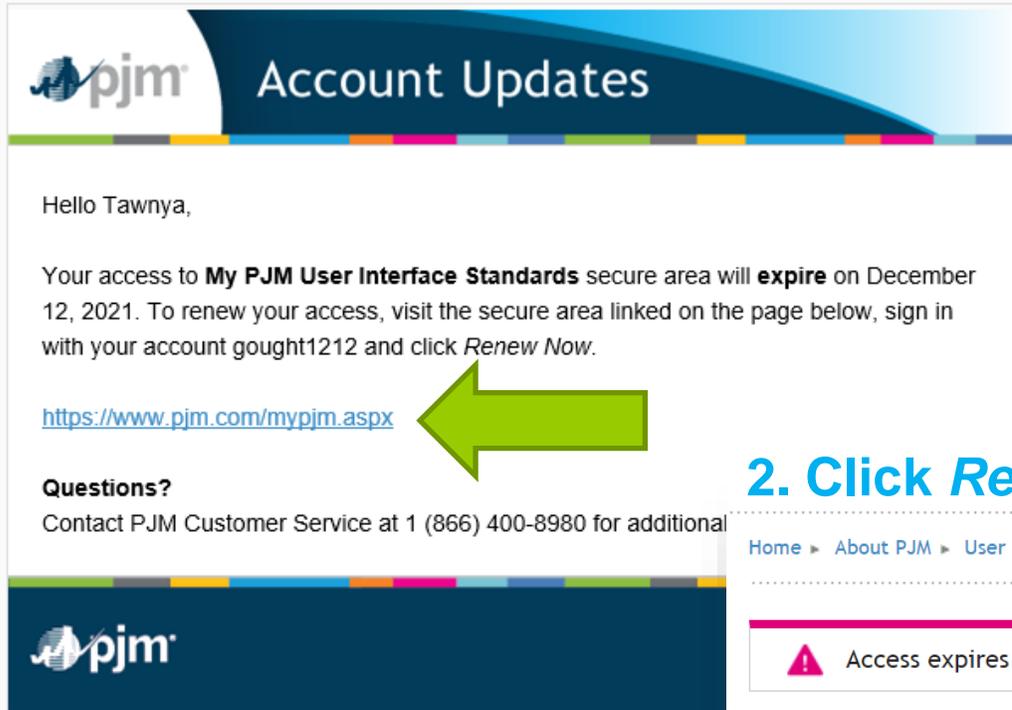
After



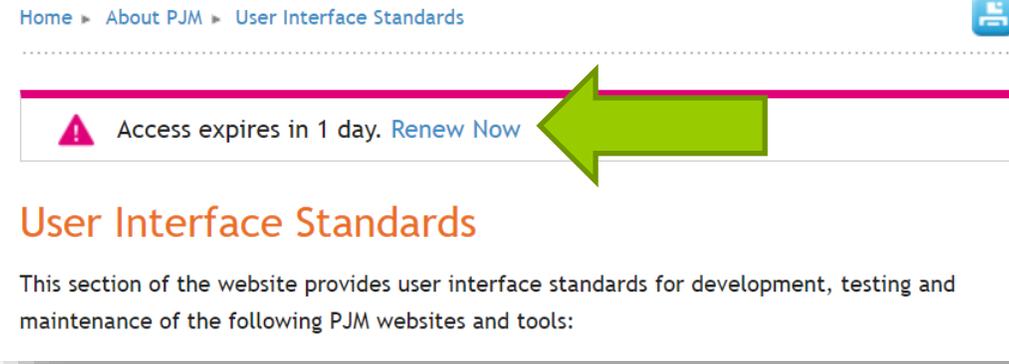
- Access will expire:
 - 1 year after granted for non-members
 - 3 years after granted for members and PJM staff
- Expiration will be enabled for each secure area in Q1
- Notification will be sent before access expires

| Area | Action Required |
|---|-------------------------------------|
| Secure areas requiring CEII authorization | Use the renew option to keep access |

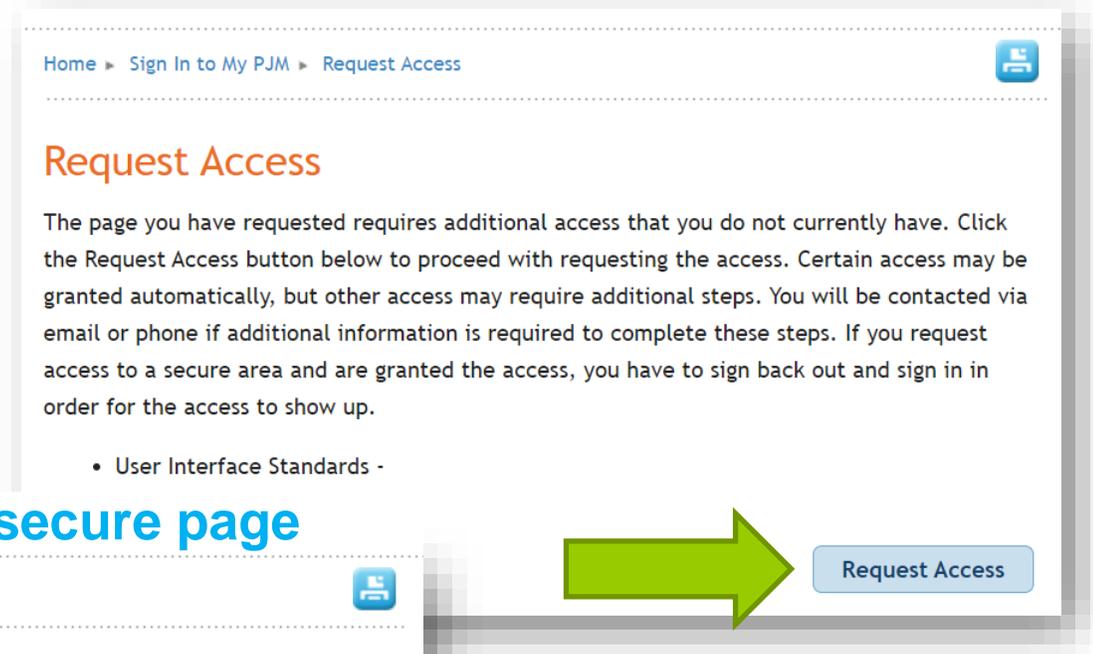
1. Email reminder sent before expiration



2. Click *Renew Now* on secure page



3. Click *Request Access* button



- Data Viewer will be redesigned to improve the mobile experience and improve customization.
- DataSnapshot.pjm.com retiring at the end of 2022

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Product Details

PJM's corporate website, www.pjm.com, is the interface for information and tools used by PJM and its members & stakeholders

Key Product Features

- Display Content and Data
- Meeting/Event/Training Registration, Secure Content Areas
- Manuals, Filings & Orders, Reports
- Real-Time Dashboards, Maps