



# Objectives and Enabling Technologies Update

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- Working with Subject Matter Experts to develop a project plan for development and implementation
- Customizing tool for needs of TEAC.
- Planning Community to be fully implemented by end of 2017.
- Member Community for RTEP/TEAC available to stakeholders Q2 2017.

## Creative Services/ Web Development

- Custom User Interface and features
- Communication and User Acceptance Testing
- PJM.com content updates

## Corporate Applications

- Development and Implementation
- Quality Assurance testing

## Client Management

- Internal & External Training
- Custom User Interface and features

## Planning Applications

- Application development support

## Knowledge Management

- Knowledge Articles creation
- Internal & External Training
- Metrics reporting

## Strategic & Stakeholder Communications

- Development and Execution of Communication Plan

## Q4 2016

- Identify external communications resource



## End of Q1 2017

- Design Request Access feature for PJM.com
- Requirements Gathering (Internal and External)



## End of June 2017

- Implement request access feature for PJM.com



## End of Q3 2017

- Badging Implementation
- Content Entry
- Implement feedback mechanism
- PJM.com content updates
- Training (Internal and External)



## Q3 2017

- Execute Communication Plan



## End of Q2 2017

- Draft Communication Plan
- Development
  - Integration with PJM.com
  - Design of Application
  - Testing

- Please email any questions or comments to [RTEP@pjm.com](mailto:RTEP@pjm.com)