



PAI Unit-Specific Request Process (Updated)

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- 277 Performance Assessment Intervals (PAIs) were triggered during Winter Storm Elliott.
- Resource performance is being assessed for each of these PAIs to determine non-performance penalties and bonuses.
- Given the magnitude of non-performance penalties, PJM will provide preliminary unit-specific estimates of the non-performance penalties and bonus credits via MSRS.
- The PAI Unit-Specific Request Process has been created to receive and address inquiries on these unit-specific estimates.

PJM plans to release **preliminary** performance assessment data in MSRS **by Feb. 10, 2023.**

The following new MSRS reports will be created to distribute this information:

Report Name	Contents
Preliminary Non-Performance Assessment <u>Unit Performance Details</u>	Interval-level scheduled and actual MW output for each resource, including adjustments for ancillary services
Preliminary Non-Performance Assessment <u>Resource Outage Details</u>	Interval-level forced and planned outage MW for each resource
Preliminary Non-Performance Assessment <u>Resource Charge Details</u>	Interval-level non-performance charges by resource, includes Expected MW, Actual MW, Excused MW and Bonus MW
Preliminary Non-Performance Assessment <u>Billing Month Summary</u>	The portion of the interval-level non-performance charge and/or bonus credit to be billed in a given billing month by sub-account

Note: These reports will be copies of the pre-existing non-performance assessment MSRS reports. Links to existing documentation included above. Additional documentation specific to these preliminary reports has been posted to the [MSRS Reports Documentation web page](#).

The data in these MSRS reports is preliminary. Final charges and credits may be subject to material increases or decreases based on reasons including, but not limited to:

Calculation of the final balancing ratio

- Inclusion of DR and PRD bonus MW will increase the balancing ratio, which in general increases shortfall MW and decreases bonus MW

Ongoing outage data reconciliation with PJM, IMM, and Market Participants in eDART and eGADS

- Forced outages are not eligible for excusal

Ongoing data quality reviews

Ongoing review of manual dispatch instructions

Actual collection of non-performance penalties

- Preliminary bonus credits assume 100% collection of non-performance penalties

Application of a bonus hold back

- Preliminary bonus credits assume 0% bonus holdback

Participants that have questions or concerns about their unit-specific performance estimates following review of the preliminary MSRS reports may submit them through the new **PAI Unit-Specific Request Process**.

Areas Unit Specific Requests May Cover:

- Calculation of **Actual** Performance
- Calculation of **Expected** Performance
- Excusals for approved outages, economics or manual dispatch
- Calculation of bonuses

A new PJM SharePoint (PJM Connect) site will be available for submitting/tracking inquiries and back-up documentation

- All unit-specific requests should be submitted to the SharePoint site.
- General PAI inquiries should continue to be sent to:
 - custsvc@pjm.com
- For technical issues with the SharePoint site, please contact:
 - Sharepoint_support@pjm.com

<https://connect.pjm.com/PAI/SitePages/Home.aspx>

- Please follow link above to request access to the SharePoint site
 - PJM strongly encourages participants that plan to submit PAI unit specific requests to request access ASAP
- Only the submitter of a request (plus PJM and the IMM) will be able to see that request.



Find the Submission Site

The site can be accessed directly via this URL or the Winter Storm Elliott page.

<https://connect.pjm.com/PAI/SitePages/Home.aspx>

The screenshot shows the PJM website navigation menu and the 'Winter Storm Elliott Info' page. The navigation menu includes: about pjm, training, committees & groups, planning, markets & operations (highlighted), and library. The main content area is titled 'Winter Storm Elliott Info' and contains the following sections:

- Operational Data**: Home > Markets & Operations > Winter Storm Elliott Info
- Winter Storm Elliott Info**: Winter Storm Elliott impacted the PJM region Dec. 23-25, 2022. This page is dedicated to providing information on the performance of PJM operations and markets during the storm, including PJM's preparations in advance of the event, emergency procedures implemented, generator performance, load forecast, and answers to frequently asked questions, including those related to the general calculation of Capacity Performance bonus payments and penalties.
- Data Directory**
- Interregional Data Map**
- PJM Tools**
- Energy Market**
- Capacity Market (RPM)**: PJM is conducting a comprehensive analysis of the events with plans to publish a full report, including recommendations and actions.
- Financial Transmission Rights**: Data Requests and Questions, Email PJM Customer Service
- Ancillary Services**
- Emissions**: PAI Unit Specific Request Process, **PJM Connect** (circled and pointed to by a red arrow)
- Demand Response**
- Billing, Settlements & Credit**: Issue Tracking: Winter Storm Elliott, View information provided in the PJM stakeholder process meetings
- System Operations**
- Advanced Technology Pilot Program**: Other Resources

	Date
Winter Storm Elliott Frequently Asked Questions PDF	2.6.2023
PJM Report to DOE Order No. 202-22-4 PDF	1.26.2023
Estimated Demand Response Activity December 23 and 24, 2022 PDF	1.5.2023

Sign in

Username:

Password:

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NOTICE: This system and the information processed or contained within is for the use of authorized users only. At any time, and for any lawful purpose, PJM may monitor, intercept, record and search any communications or data transiting or stored on this information system. At PJM's sole discretion, PJM may disclose pertinent information to the U.S. Government and its authorized representatives to protect the security of critical infrastructure and key resources, ensure information security, or to comply with any applicable law, regulation, legal process, or enforceable governmental request. User expressly consents to the terms and conditions contained in this notice. User has no reasonable expectation of privacy regarding communications or data

User signs in with the account credentials for Single Sign-On; if login issues occur, please contact Sharepoint_support@pjm.com

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 PAI Unit Specific Request [EDIT LINKS](#)

Submissions

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Submissions

All Documents My Documents ...

Site contents

Find a file

PAI Unit Specific Request:	
Sub-Account Name:	<p>Please use the Customer Name field from the MSRS Report header.</p> <input type="text"/>
Sub-Account Short Name:	<p>Please use the Customer Code field from the MSRS Report header.</p> <input type="text"/>
RPM Resource Name:	<p>Please use the Resource Name field from the MSRS Report header.</p> <input type="text"/> <p><input type="checkbox"/> Add Another RPM Resource Name</p>
Resource ID (s)	<p>Please use the Resource ID field from the MSRS Report header.</p> <input type="text"/> <p><input type="checkbox"/> Add Another Resource ID</p>
Market Unit Name	<p>Please use the Unit Name field from the MSRS Report header.</p> <input type="text"/> <p><input type="checkbox"/> Add Another Market Unit Name</p>
Market Unit ID (s)	<p>Please use the Unit ID field from the MSRS Report header.</p> <input type="text"/> <p><input type="checkbox"/> Add Another Market Unit ID</p>
Dates & Times in Question	<input type="text"/>

<p><i>Please select the area of PAI calculation in Question</i></p>	<ul style="list-style-type: none"> <input type="checkbox"/> Calculation of Actual Performance MW (including Ancillary Service Adjustments) * <input type="checkbox"/> Calculation of Expected Performance MW <input type="checkbox"/> Resource Excusals due to Outages <input type="checkbox"/> Resource Excusals due to Economics <input type="checkbox"/> Resource Excusals due to Manual Dispatch Instructions <input type="checkbox"/> Calculation of Bonus <input type="checkbox"/> Other
<p><i>Description of Request</i></p>	<div style="border: 1px solid #ccc; height: 150px;"></div>
<p>MSRS Reports:</p>	<p style="color: red;">Please upload specific MSRS reports with questioned data highlighted and any supporting annotation to explain the inquiry.</p> <div style="text-align: right;"> <input type="button" value="Click here to attach a file"/> </div> <p><input checked="" type="checkbox"/> Add Another MSRS Report</p>
<p>Supporting Documentation:</p>	<p style="color: red;">Please upload any documentation that would help support your request</p> <div style="text-align: right;"> <input type="button" value="Click here to attach a file"/> </div> <p><input checked="" type="checkbox"/> Add Another Supporting Document</p>

- Market Sellers are required to submit MSRS Report(s) in question and highlight applicable data in the report
 - Acceptable report formats (XLS/CSV/PDF)
- Market Sellers should submit any documentation or data that would help support their request.
- This will help PJM efficiently process requests.

Requests related to excusals based on manual dispatch instructions should submit the following supporting documentation:

- Audio file or transcripts of communication with PJM dispatch, if available.
- Exact times of dispatch instructions.

Note: If a request contains insufficient information to process the request it will be removed from the queue. Once resubmitted, the request will be added to the end of the queue.

<i>Primary Contact Name:</i>	<input type="text"/>
<i>Primary Contact Email:</i>	<input type="text"/>
<i>Additional Contact Emails:</i>	<p>Additional contact emails to receive communication on this submission (use semi-colon to separate emails)</p> <input type="text"/>
<i>PJM Status:</i>	<input type="text" value="Submitted"/>
<i>Comments:</i>	<input type="text"/>
<input type="button" value="Cancel"/> <input type="button" value="Submit"/>	

Note:

Only the submitter can see the details of the PAI Unit Specific Request on the SharePoint site

- SharePoint site is now available
- Recommended submission timeline:
 - As soon as possible, preferably by March 6, 2023, to maximize opportunity for response in time for March bill
 - Submitting after March 6 significantly decreases chance of resolution prior to March billing
- Target to Complete Reviews:
 - Late March*

* PJM expects the volume of these requests to be significant. PJM will work diligently to resolve as many requests as possible so that any resulting revisions can be reflected in the final billing that begins with the March monthly bill. To the extent a request is not resolved, PJM intends to bill the penalties and bonus credits consistent with PJM's data and interpretation of the tariff in the March bill. PJM will continue to support inquiries beyond that point as needed.

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Home > Markets & Operations > Winter Storm Elliott Info



Winter Storm Elliott Info

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PJM is conducting a comprehensive analysis of the events with plans to publish a full report, including recommendations and actions.

[Data Requests and Questions](#)

[Email PJM Customer Service](#)

PAI Unit Specific Request Process

[PJM Connect](#)



Issue Tracking: Winter Storm Elliott

[View information](#) provided in the PJM stakeholder process meetings

Other Resources

	Date
Winter Storm Elliott Frequently Asked Questions PDF	2.6.2023
PJM Report to DOE Order No. 2022-03-1 PDF	4.26.2023

Presenter:
Melissa Pulong

For Questions:
custsvc@pjm.com

PAI Unit Specific Request Process



Member Hotline

(610) 666 – 8980

(866) 400 – 8980

custsvc@pjm.com